

**DATE:** October 11, 2022  
**TO:** 911 Emergency Response Advisory Committee  
**FROM:** Lisa Rose-Brown, Sparks Police Department, Police Service Manager, 775-353-2241 ext. 5550, [rosebrown@cityofsparks.us](mailto:rosebrown@cityofsparks.us)  
**THROUGH:** Chris Crawforth, Chief of Police

**SUBJECT:** FUNDING REQUEST – PRO-QA PRIORITY DISPATCH FUNDING FOR CITY OF SPARKS PSAP: A review, discussion, and possible action to approve, deny or otherwise modify a request for funding Sparks PSAP for the ProQA-Priority Dispatch Medical Dispatch Software licensing, training, quality assurance, accreditation and support associated with implementing Emergency Medical Dispatch (EMD) services for a cost not to exceed \$120,585.00

### **SUMMARY**

A review, discussion, and possible action to approve, deny or otherwise modify a request for funding for Sparks PSAP to implement Emergency Medical Dispatching (EMD) with ProQA-Priority Dispatch Software, not to exceed the amount of \$120,585.00.

### **NRS APPLICABLE:**

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

### **STAKEHOLDER REVIEW(s)**

Stakeholder is a primary Public Safety Answer Point (PSAP) – Sparks Dispatch.

### **PREVIOUS ACTION & BACKGROUND**

The E911 Committee first approved the use of ProQA for Washoe PSAP in 2015 and has approved the annual cost/fees each year. In September 2022, Reno PSAP requested funding for EMD, which was also granted by this Committee.

### **FISCAL IMPACT**

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

**RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for the costs associated with implementing EMD for the Sparks PSAP through Pro-QA Priority Dispatch, not to exceed funds of \$120,585.00

**POSSIBLE MOTION**

Move to approve that the E911 Emergency Response Advisory Committee approve the request for funding the costs associated with implementing EMD for the Sparks PSAP through Pro-QA Priority Dispatch, not to exceed funds of \$120,585.00.



## QUOTE

110 Regent Street, Suite 500  
Salt Lake City, UT 84111  
USA  
[www.prioritydispatch.net](http://www.prioritydispatch.net)  
Prepared By: Tim Martin  
Phone: (800) 363-9127  
Direct:  
Email: [tim.martin@prioritydispatch.net](mailto:tim.martin@prioritydispatch.net)

Agency: Sparks Police Department  
Agency ID#: 11989  
Quote #: Q-63102  
Date: 10/3/2022  
Offer Valid Through: 1/31/2023  
Payment Terms: Net 30  
Currency: USD

**Bill To:**  
Sparks Police Department  
1701 E. Prater Way  
Sparks, Nevada 89434  
United States

**Ship To:**  
Sparks Police Department  
1701 E. Prater Way  
Sparks, Nevada 89434  
United States

Product	Qty	Amount
ProQA Medical Software Licenses Automated calltaking software	10	USD 42,500.00
AQUA Case Review Software for EMD Quality Assurance (case review) software base engine and discipline module	1	USD 2,500.00
XLerator Client Server Suite Client server software application suite	1	USD 2,500.00
MPDS Backup Cardset License Licensed manual protocol set for backup	6	USD 2,970.00
Protocol Training and Certification for EMD Materials, tuition and certification	19	USD 6,935.00
ED-Q Training and Certification for EMD Materials, tuition and certification (2 days, 16 hours)	2	USD 1,100.00
Remote Software Installation/Update - M Software installation or update completed remotely by Priority Dispatch	1	USD 500.00
Remote ProQA & AQUA Reports Training Per person cost for 4 hours of training on the configuration and customization options in ProQA and AQUA, completed in a virtual, instructor-led environment	1	USD 149.00
Remote ProQA Software Training - M Per person cost for four hours of ProQA software training completed in a virtual, instructor-led environment	19	USD 2,831.00
Implementation Support Package for EMD Implementation support and quality management program development	1	USD 30,000.00
Equip QA for EMD Initial implementation of expert case review, quality management and mentoring for telecommunicators, QA staff and management	1	USD 12,350.00
IAED Accreditation Application Fee EMD IAED fee for accreditation	1	USD 2,250.00

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# QUOTE

Product	Qty	Amount
Priority Dispatch System ESP (P) M System License Renewal, Service & Support	10	USD 14,000.00

Subtotal	USD 120,585.00
Estimated Tax	
<b>Total</b>	<b>USD 120,585.00</b>

Customer Signature:		Date:	
Customer Name:		Purchase Order ID:	
Expiration Date:			

## TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. You can find it here: <https://prioritydispatch.net/licensing/>

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